



FOOD SAFETY AND QUALITY POLICY

May 2022 – v4

The Direction of **HILLBO** manifested by this policy, the commitment of the company to the customer, with all staff, with the environment and society in general.

Aware of the importance of **quality** and **safety** of products, the Direction promotes and maintains a **Quality and Food Safety System** based on the following values and commitments:

- **Customer focus**, knowing their needs, meet their requirements by offering a product and a quality service that responds to their needs.
- **Involvement with all members of the Organization**: their training, their safety and health and to their professional and personal fulfilment.
- **Respect** the work environment and **promote** the respect to the environment.
- **Commitment to the consumer offering quality, safe and authentic products**: in accordance with applicable legal and regulatory requirements, the production process and the specifications.
- **Commitment to innovation, improvement and sustainability**, working to ensure that our product range is constantly evolving, knowing and anticipating market trends, to remain leaders in our sector in Europe, managing resources efficiently.
- **Responsibility to the system itself by all members of the organization**, fulfilling part of the process that has been assigned us a nimble, ethic, efficient and flexible.
- **Promotion of a food safety culture**, through training and awareness of workers, as well as continuous improvement.
- **Compliance with relevant standards in relation to human rights**, workers' rights and conditions, health and safety, as well as the implementation of grievance management mechanisms in this area.

Finally, it is the will of the Direction that the **FOOD SAFETY AND QUALITY POLICY** is expressly communicated throughout the organization, and all persons acting on their behalf. And agree to periodically review the policy in order to maintain its adequacy and validity.

PRODUCTOS HILLBO, SL.

Jordi Buhigas Casadevall
Gerente